



QUALITY POLICY

Our Mission is to realise creative and integrated professional services in the fields of architecture, design and strategic consulting for the public and private market.

Whatever the challenge our guiding values are:

respect, passion, talent, creativity, innovation and our style is distinguished by **simplicity, Italian beauty, sustainability, performance.**

What we strive to be:

A **leading design firm** of excellence where **architecture, design,** and **corporate communication** meet. Designers for a new **physical-psycho-digital wellness** of environments and products that enable users to **live, work, socialize** better.

The quality management system of Gruppo Thema Progetti uses its vision as a reference framework for formulating quality objectives and is inspired by our "Brand Guiding Values" so that everyone can identify with and recognize them.

We also expect it to generate significant results in the professional well-being of our people and, in particular, to:

- Live better in the workplace by improving organization (internal context)
- Grow professionally through the ongoing exchange and discussion of ideas
- Capitalize on acquired experience, both its positive and negative aspects
- Create new foundations on which to progress in the market and in know-how
- Improve time management as a resource
- Fully express everyone's distinctive skills by focusing them on objectives

In this context, Management is committed to:

- Reaffirming the centrality of the Client and their requirements — expressed and unexpressed, mandatory and optional — in all organizational processes
- Ensuring the availability of necessary resources to pursue the Mission
- The continuous improvement of the Quality Management System
- Meeting applicable requirements
- Ensuring customer satisfaction and achievement of objectives
- Annually reviewing the established quality objectives and, more broadly, the entire quality management system to verify its adequacy to the context and business goals

This document is communicated within the organization, published on the company website, and made available to interested parties upon request.

THE MANAGEMENT